

ALYESKA SKI CLUB PROGRAM FEE REFUND POLICY

The cost to operate a full-time athletic program is quite high and yearly program fees only cover a portion of the programs' actual expenses. ASC uses various other income generating avenues to make up the shortfall and to keep program fees as low as possible. These income-generating opportunities may or may not occur within each yearly operating cycle.

ASC has adopted the policy whereas athlete monies (program fees) are spent first. In the case where an athlete chooses to leave the program mid-season they will only be refunded that portion of their program fees as per the schedule below. Should an athlete be injured mid-season, but the athlete is able to return to training within the season, we would still consider him or her to be part of the team and, as such, the staff would assist the athlete in identifying treatment for the injury as well as assisting the athlete with their recovery, as no refunds or credits would be applicable.

Mighty Mites, Devos, Freeride, Alpine X and the following Juniors Programs: U10, U12, U14 Part-time and U16/U19 Part-time Athletes

For withdrawal from program prior to:

- Start date - \$50 cancellation charge
- January 31- 50% refund or amount paid, whichever is less.
- On or after February 1 – no refund

U14 – U19 Full-time Junior Program Athletes

For withdrawal from program prior to:

- September 1 - 50% refund or amount paid, whichever is less.
- December 1 - 25% refund or amount paid, whichever is less.
- After December 1 – no refund.

For season-ending injuries prior to:

- September 1 - 75% refund or amount paid, whichever is less.
- November 1 - 50% refund or amount paid, whichever is less.
- January 1 - 25% refund or amount paid, whichever is less.
- After January 1 – no refund.

Refund requests must be submitted in writing to the Executive Director.

Families would remain responsible for all athlete account related charges up until the date they notified the ASC Executive Director of their athlete's withdrawal from the program. Credit card transaction fees will not be refunded.

COVID-19 REFUND AND CREDIT POLICY

ASC's Refund Policy is pro-rated to be as flexible as possible to accommodate various COVID-19 scenarios that may develop over the course of the season. Programming days lost on account of weather events are not included in assessing days lost on account of COVID-19 closures.

This 2021-22 Refund and Credit Policy specifically addresses ASC's ability to operate or not as a result of the COVID-19 health crisis. ASC's standard refund policy stated above, continues to apply with respect to voluntary or injury-related withdrawals from the program.

JUNIORS, FREERIDE AND ALPINE X –

- If ASC is forced to cease operations completely during the 2021/22 season, members will be eligible for reimbursement of all unused and paid individual program training fees.
- Membership dues and RTC fees of \$140 per athlete are non-refundable.

MIGHTY MITES, DEVOS & MASTERS –

- If ASC does not operate at all during the 2021-22 season, members will be eligible for 100% paid individual program fees reimbursement.
- If ASC commences on-snow operations but then must cease operations for the remainder of the season before January 1, 2022, members will be eligible for 75% paid individual program fee reimbursement, in the form of a 50% refund and a 25% credit toward the family's following year's program fees.
- If ASC commences on-snow operations but then must cease operations for the remaining season during the month of January 2022, members will be eligible for 50% paid individual program fee reimbursement, including a 25% refund and a 25% credit toward the family's following year's program fees.
- If ASC commences on-snow operations, but then must cease operations during the month of February 2022, members will be eligible for a 25% credit toward the family's following year's program fees.
- If ASC commences on-snow operations, but then must cease operations during the month of March 2022, members will not be eligible for a refund or credit.

In the event that Alyeska Resort delays opening due to COVID-19, or ASC starts the season later than scheduled, the membership will be provided with a revised policy.